NEIGHBOURHOODS OUTCOME FRAMEWORK – OVERVIEW

Domain	Indicator	Trajectory/Aim	Data Capture	Year 1 – 20/21	Year 2 – 21/22	Year 3 – 22/23	Year 4 – 23/24	Year 5 – 24/25
Domain 1 Individual Outcomes	Social care related quality of life	Statistically significant improvement on baseline	Already captured	Baseline	Baseline	Improvement	Improvement	Improvement
	Health-related quality of life for Carers, people with long-term conditions and, older people	Statistically significant improvement on baseline	Already captured	Baseline	Baseline	Improvement	Improvement	Improvement
	Proportion of people who use services who have control over their daily life	Statistically significant improvement on baseline	Already captured	Baseline	Baseline	Improvement	Improvement	Improvement
	Proportion of patients and service users who feel that they were involved as much as they wanted to be in decisions about their care and support	Statistically significant improvement on baseline	Already captured	Improvement	Baseline	Improvement	Improvement	Improvement
	Proportion of people feeling supported to manage their (long-term) condition	Statistically significant improvement on baseline	Already captured	Improvement	Baseline	Improvement	Improvement	Improvement
	Unplanned hospitalisation for chronic ambulatory care sensitive conditions (Examples include Infections, Nutritional, endocrine and metabolic, Diseases of the blood, Mental and behavioural disorders, Neurological disorders, Cardiovascular diseases, Respiratory diseases)	Statistically significant reduction on baseline	Already captured	Baseline	Baseline	Improvement	Improvement	Improvement
	Employment of people with long-term conditions	Statistically significant improvement	Already captured	TBC	TBC	TBC	TBC	TBC

		on baseline						
	Proportion of adult social care users who have as much social contact as they would like	Statistically significant reduction on baseline	Already captured	Baseline	Improvement	Improvement	Improvement	Improvement
	Proportion of adult carers who have as much social contact as they would like	Statistically significant reduction on baseline	Already captured	Baseline	Improvement	Improvement	Improvement	Improvement
Domain 2 Staff Experience	Turnover Statistics (To be defined) across key providers	Reduction in turnover	Already captured	Baseline	Baseline	Improvement	Improvement	Improvement
	Spend on locum/bank staff across key service providers	Reduction in spend	Already captured	Baseline	Improvement	Improvement	Improvement	Improvement
	Staff satisfaction using existing surveys	Improvement in staff satisfaction	Already captured	Improvement	Improvement	Improvement	Improvement	Improvement
	Staff feel they have the skills and knowledge to support people in navigating the health and social care system	Improvement on baseline	Already captured	Baseline	Improvement	Improvement	Improvement	Improvement
	Number of primary health care professionals per 100,000 population	TBD	Already captured	TBC	TBC	TBC	TBC	TBC
Domain 3 Community Health and Wellbeing	Potential Years of Life Lost (PYLL) from causes considered amenable to healthcare	Reduction from baseline	Already captured					Long Term Improvement
	Reducing premature mortality from the major causes of death	Reduction from baseline	Already captured					Long Term Improvement
	Excess Winter Deaths	Reduction	Already					Long Term

		from baseline	captured					Improvement
	Impact on the prevalence of the main long-term conditions identified in the JSNA. These are hypertension, common mental health disorders, CKD, asthma, and diabetes	Reduction from baseline	Already captured					Long Term Improvement
	Smoking prevalence	Reduction from baseline	Already captured	Improvement	Improvement	Improvement	Improvement	Improvement
	Admissions for alcohol related conditions	Reduction from baseline	Already captured	Improvement	Improvement	Improvement	Improvement	Improvement
	Immunisation rates	Improvement from baseline	Already captured	Improvement	Improvement	Improvement	Improvement	Improvement
	Percentage of physically active and inactive adults – active adults	Improvement from baseline	Already captured	Baseline	Improvement	Improvement	Improvement	Improvement
	Measure of social isolation	Reduction from baseline	Already captured	Improvement	Improvement	Improvement	Improvement	Improvement
Domain 4 Patient, User and Carer Experience	Patients experience of Integrated Care	Improvement from baseline	TBC	Baseline	Improvement	Improvement	Improvement	Improvement
	Overall satisfaction of people who use services with their care and support (Social Care	Improvement from baseline	Already captured	Improvement	Improvement	Improvement	Improvement	Improvement
	Overall satisfaction of carers with social services	Improvement from baseline	Already captured	Baseline	Improvement	Improvement	Improvement	Improvement
	Primary Care experience measure	Improvement from baseline	Already captured	Improvement	Improvement	Improvement	Improvement	Improvement
	People who use services who say that those services have made them feel safe	Improvement from baseline	Already captured	Baseline	Improvement	Improvement	Improvement	Improvement

	and secure							
	Patient Activation Measures	TBD	TBD	TBC	TBC	TBC	TBC	TBC
	Number of residents involved in Neighbourhoods coproduction work	Improvement from baseline	New	Baseline	Improvement	Improvement	Improvement	Improvement
	Measure of experience of residents involved in coproduction work	Improvement from baseline	New	Baseline	Improvement	Improvement	Improvement	Improvement
Domain 5 Organisational Processes and Systems	Emergency admissions rate per 100,000 population	Reduction from baseline	Already Captured	Baseline	Improvement	Improvement	Improvement	Improvement
	Emergency readmissions within 30 days of discharge from hospital	Reduction from baseline	Already captured	Baseline	Baseline	Improvement	Improvement	Improvement
	Delayed Transfer of Care Metrics	Reduction from baseline	Already captured	Improvement	Improvement	Improvement	Improvement	Improvement
	Avoidable admissions to hospitals	Reduction from baseline	Already captured	Baseline	Improvement	Improvement	Improvement	Improvement
	Length of hospital stay for emergency admissions (excess bed days)	Reduction from baseline	Already captured	Baseline	Baseline	Improvement	Improvement	Improvement
	Number of adverse events outside of the acute setting	Reduction from baseline	Already captured	Baseline	Improvement	Improvement	Improvement	Improvement
	Attendances at A&E for primary care conditions including dental, minor injuries and minor eye conditions	Reduction from baseline	Already captured	Improvement	Improvement	Improvement	Improvement	Improvement
	Social Prescribing measures	Increase in update	Already captured	Improvement	Improvement	Improvement	Improvement	Improvement
	Access to Primary Care	Improvement in access	Already captured	Improvement	Improvement	Improvement	Improvement	Improvement
	Patients with multiple admissions per year for specific age groups and prior conditions	Reduction in admissions from baseline	New	Baseline	Improvement	Improvement	Improvement	Improvement

	Use of voluntary sector metric (TBD)	TBD	TBD	TBC	TBC	TBC	TBC	TBC
	Contribution of voluntary sector metric (TBD)	TBD	TBD	TBC	TBC	TBC	TBC	TBC
Domain 6 Integrated Working	Effectiveness of team working questionnaire	Improvement from baseline	New	Baseline	Improvement	Improvement	Improvement	Improvement
	Number of multi-disciplinary training events	Increase in events	New	Baseline	Improvement	Improvement	Improvement	Improvement
	Number of staff trained in a multi-disciplinary setting	Increase in number of staff trained	New	Baseline	Improvement	Improvement	Improvement	Improvement
	Number of multi-disciplinary MDT in a community setting	Increase in number	New	Baseline	Improvement	Improvement	Improvement	Improvement
	Quality of MDT meetings	Improvement from baseline	New	Baseline	Improvement	Improvement	Improvement	Improvement
	Patient experience of MDT working	Improvement from baseline	New	Baseline	Improvement	Improvement	Improvement	Improvement
	Number of people with a care plan which is reviewed at agreed frequency	Improvement from baseline	Already captured	Improvement	Improvement	Improvement	Improvement	Improvement
	Number of Adult Safeguarding reviews where coordination of care is a factor	Reduction from baseline	Already captured	Improvement	Improvement	Improvement	Improvement	Improvement